

I.P. (P.G.) College Campus -2, Bulandshahr

Report on Student Feedback Survey

Academic Session 2023-24

The students are an integral part of any academic institution. It becomes imperative for any institution to reiterate that, it is achieving its set goals and therefore it becomes necessary to elicit perceptions and opinions of the students who are the foremost stakeholders and identify the deviations if any, to improve the system. Hence a Feedback Survey was conducted and reported by Feedback Committee under Internal Quality Assessment Cell (IQAC).

In order to capture the experiences of students for the academic session 2023-24, a questionnaire of 21 parameters was circulated. The feedback was taken on different attributes like; Infrastructure Facilities, Maintenance and Cleanliness, Classroom Teaching, Co-curricular and Extra-curricular activities, Food and water, Library Services, etc.

Objective of student's feedback are

1. To find out the various shortfalls in terms of physical /infrastructure facilities provided to the students by the college.
2. To find out any short comings in the academic environment which includes – course, curriculum, examination system, teaching learning process, etc.
3. To rectify all the short comings, that get reflected through the feedbacks after proper analysis, as soon as possible.

Likewise, every year, this year also at the end of the session online feedback forms were sent to the students through Google classroom. The Link of the form was <https://forms.gle/4Vsf8fT7xTD5v8Wq7> This circulation, distribution of feedback forms and collection of filled feedback forms (online) was done by the feedback committee with the coordination of IQAC members.

The questionnaire measures the responses scaled as **Excellent, Very Good, Good, Average, Below Average**. The responses obtained on these dimensions are compiled into a spreadsheet, analysed and logical conclusions are drawn there from.

The Table 1 demonstrates the responses observed on the given scale as against the respective parameters. As a higher (or lower) proportion of students respond as (**Excellent to Below Average**), that indicates an outcome in favour of (or against) College attaining (or deviating from) its goal.

Table- 1, Students Feedback Index Table

S. No.	Parameter	Total Responses	Percentages % of total Responses					Total % of (Excellent+ Very Good+ Good) Responses	Level of Satisfaction
			Excellent	Very Good	Good	Average	Below Average		
1	Relevancy of Syllabus to the Course	532	24.29%	26.37%	32.02%	12.43%	4.90%	82.68%	Satisfactory
2	Extent of Syllabi Covered in the Class	532	21.66%	28.81%	32.20%	12.62%	4.71%	82.67%	Satisfactory
3	Effectiveness of Classroom Teaching	532	33.33%	27.68%	22.79%	11.11%	5.08%	83.80%	Satisfactory
4	Interaction with the Teacher	532	35.03%	26.18%	25.24%	8.10%	5.46%	86.45%	Satisfactory
5	Quality of Study Material Provided in the Class	532	27.68%	26.55%	27.31%	14.50%	3.95%	81.54%	Satisfactory
6	Use of Teaching Aids and ICT in the Class to Facilitate Teaching	532	23.54%	27.50%	26.74%	15.44%	6.78%	77.78%	Moderate Satisfactory
7	Opportunity to Participate in Seminar /Workshop /Conference /Research Project	532	26.55%	24.48%	24.11%	13.75%	11.11%	75.14%	Moderate Satisfactory

8	Participation in Co-Academic and Cultural Events	532	24.29%	24.11%	27.12%	13.75%	10.73%	75.52%	Moderate Satisfactory
9	Fairness of Internal Evaluation Process	532	26.37%	28.63%	28.44%	10.73%	5.84%	83.44%	Satisfactory
10	Overall Experience with Internal Assessment(Quiz / Assignment / Presentation , etc.)	532	29.19%	29.76%	24.11%	10.92%	6.03%	83.06%	Satisfactory
11	Classroom Facilities(Seating Arrangement / Cleanliness , etc.)	532	41.24%	25.42%	20.53%	8.47%	4.33%	87.19%	Satisfactory
12	Other Facilities(Drinking Water / Washroom / Canteen)	532	28.81%	24.48%	22.41%	9.98%	14.31%	75.70%	Moderate Satisfactory
13	Games and Sports Facilities	532	21.09%	23.92%	26.55%	16.57%	11.86%	71.56%	Moderate Satisfactory
14	Library Reading Room Facility and Reading Material Support	532	28.44%	22.98%	23.73%	13.18%	11.68%	75.15%	Moderate Satisfactory
15	Campus Atmosphere	532	31.64%	24.29%	26.93%	9.79%	7.34%	82.86%	Satisfactory
16	Experience of the Admission Process to the Programme you have Enrolled in	532	28.81%	26.18%	28.44%	11.49%	5.08%	83.43%	Satisfactory

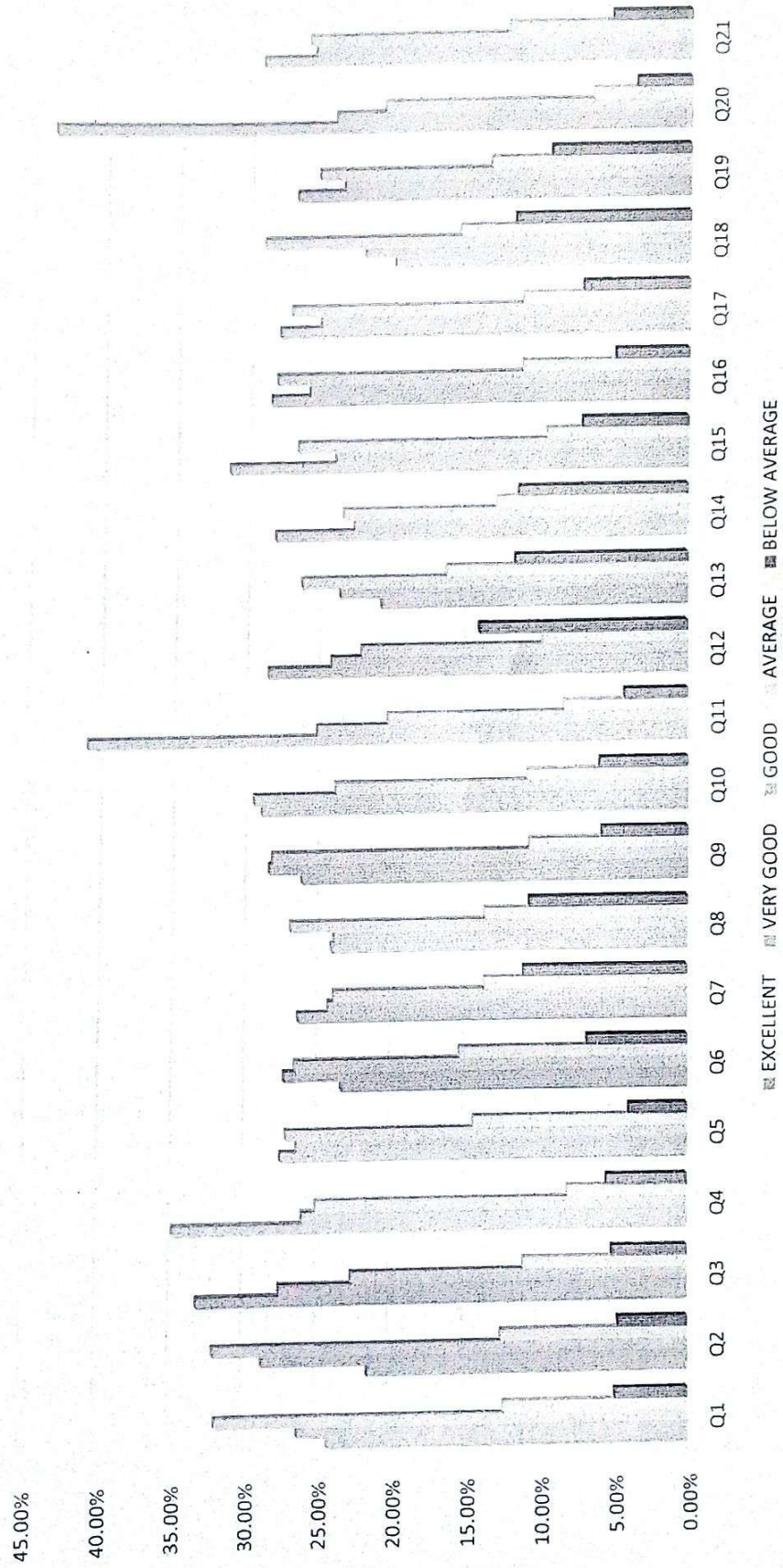
17	Experience with Office Staff	532	28.25%	25.42%	27.50%	11.49%	7.34%	81.17%	Satisfactory
18	Experience with Placement Cell	532	20.34%	22.41%	29.38%	15.82%	12.05%	72.13%	Moderate Satisfactory
19	Experience with Library Staff	532	27.12%	23.92%	25.61%	13.75%	9.60%	76.65%	Moderate Satisfactory
20	Regular Updates via (Google Classroom / Mail / Whatsapp)	532	43.88%	24.48%	21.09%	6.78%	3.77%	89.45%	Satisfactory
21	Overall Academic Experience in Current Session	532	29.57%	25.99%	26.37%	12.62%	5.46%	81.93%	Satisfactory

Chart Representation of the Student Feedback

Academic Session 2023-24

No. of Respondents- 531

Student Feed Back Chart



Criteria for Level of Satisfaction

The level of satisfaction has been calculated as per the following criteria:

- If the Level of Satisfaction in % of (Excellent + Very Good + Good) is or above 80%, then it is considered as Satisfactory.
- If the Level of Satisfaction in % of (Excellent + Very Good + Good) is between 60% and below 80%, then it is considered as Moderate Satisfactory.
- If the Level of Satisfaction % of (Excellent + Very Good + Good) is below 60%, then it is considered as Less Satisfactory

Summary of the Feedback Received from Students (2023-24)

Total Respondents- 532

Respondents in Department of Commerce & Business Administration - 150

Respondents in Department of Computer Science - 204

Respondent in Department of Science - 106

Respondent in Department of Teacher's Education - 72

Summary of Findings

Feedback Analysis

An analysis of the Student Feedback collected by the Feedback Committee under IQAC to assess the performance of the institutions under various parameters for the session 2023-24 observed:

1. The students show their satisfaction over the regularity with which classes are conducted.
2. The students are satisfied with the regular and fair examination system.
3. Girl students are not satisfied with the cleanliness in their washrooms. Issue include dustbins are not being emptied from time to time. Moreover soaps/ handwash are not available in washrooms.
4. Students are not satisfied with the way they are being treated by the library/office staff moreover they do not get adequate time for self-study in library.
5. Students require a canteen in college premises as the students coming from a long distance are not able to carry their lunch with them due to leaving early for college. At the time of practical examinations or other programs in college, for which they have to stay for long hours and have to leave the campus either crossing the highway to get meal or to go on bikes far away to fetch their meal.
6. Students want more exposure of placement drive and personality development session in college.

RECOMMENDATION

1. College should appoint a female cleaner or attendant in the girls washrooms to clean the toilets regularly and to watch over the cleanliness in the washrooms.
2. College should provide canteen as a convenient and hygiene option for the students to buy food and refreshments during college hours.
3. College must organize extracurricular / co-curricular activities time to time.
4. For better placements college needs to make more efforts to inculcate soft skills, life skills and employability skills to make them ready for the world of work.
5. Diverse teaching learning methods like group discussion, class discussion, case study etc must be adopted to achieve intended outcomes. College must also provide field interaction / guest lectures / lab sessions / industrial visits to improve its teaching learning.
6. Uses of ICT tools by teachers should be increased in classroom teaching.
7. Committee recommend a small counselling session for librarians/ office staff. On positive attitude towards student.
8. College should emphasise role of library in developing self-study skill in student more over considering adequate timing, a discussion, over library hours after 1:00 PM up to 3:00 PM.


Principal
J.P. (P.G.) College, Campus-2
Bulandshahr (U.P.)
